

Why **Health Care Providers** Should Collaborate with Aging Life Care Professionals® ...

When looking for excellence in comprehensive services for aging or disabled adults and their families

Aging Life Care™ is a holistic, client-centered approach to caring for older adults, dependent adults, and others facing ongoing health challenges. Aging Life Care Professionals®, sometimes called geriatric care managers, are strategic planners with key knowledge in crisis intervention, housing, health and disability, advocacy, family legal needs, and financial and local resources.

How does working with an Aging Life Care Professional benefit you?

- Limits non billable time spent on patient coordination of care
- Saves you and your staff time answering phone calls from families about non-medical issues or repeatedly explaining diagnoses and tests
- Gives you peace of mind – orders are followed up on, medications are taken as prescribed, or you are notified
- Allows you to make more effective and efficient decisions - you have a set of professional eyes and ears in the home who can succinctly inform you of the important data and professionally receive your response.

How does an Aging Life Care Professional benefit your patients?

The most common services performed by Aging Life Care Professionals are:

- Assessing, monitoring, and updating responsible party on patient's needs
- Managing crises, safety concerns, or conflicts in the patient's life
- Coordinating and advocating for the patient's medical concerns
- Providing support and services that preserve the patient's independence
- Providing mental health referrals, counseling, and emotional support for the patient
- Offering activities that enhance the patient's social support and quality of life
- Providing impaired memory support and services
- Completing paperwork associated with the patient's insurance, benefits, or finances

FINDINGS In client polls, 97% of responsible party respondents felt that engaging an Aging Life Care Manager® had a positive overall effect on the client. What's more, 99% said that engaging Aging Life Care Manager services had a positive effect on their own lives.

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